

Lily Green

San Francisco Bay Area

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EDUCATION

Leavey School of Business, Santa Clara University

9/2021 - 6/2025

Major – Marketing

Minor – Computer Science and Engineering

Minor – Graphic Design

EXPERIENCE

Falck Northern California - Alameda County, EMT Clinicals

11/2024 - 1/2025

- Completed 8 ride-alongs on ALS units during various shifts (day, night, weekdays, weekends).
- Conducted comprehensive patient assessments, including head-to-toe evaluations and gathering vital signs (BP, HR, temperature, glucose, respiratory rate, etc.).
- Performed ring downs and triaging to communicate patient conditions to receiving facilities effectively.
- Administering ABC interventions, applying CPAP, backboarding, and placing c-collars.
- Assisting the paramedics by setting up medication and attaching 4-lead and 12-lead ECG monitors.
- Provided compassionate patient care by ensuring reassurance, calming patients, and maintaining a clean and prepared gurney and ambulance setup.
- Supported care for 5150 patients, including implementing safety measures such as hard restraints and spit masks while maintaining patient dignity.

EMPLOYMENT

NorCal Dermatology & Cosmetic, Office Assistant

2/2021 - 9/2021, 12/2023 - 1/2024

- Communicated test results and treatment plans with patients, ensuring clarity and professionalism.
- Scheduled patient appointments and managed calendars to maintain efficient clinic operations.
- Assisted with payment processing and coordinated insurance details to streamline patient experiences.
- Cleaned and autoclaved medical equipment, adhering to strict sterilization and safety protocols.
- Prepared sterile medical packs for surgeries, ensuring safety and readiness for both doctors and patients.
- Cleaned and restocked medical rooms to maintain a hygienic and efficient working environment.
- Reorganized the back office to improve organization and operational efficiency.

Vertex Climbing Center, Camp Coordinator & Instructor

1/2019 - 1/2023

- Ensured client safety for a diverse range of individuals, including children, adults, elderly clients, and individuals with disabilities (e.g., deaf, blind, neurological conditions).
- Provided immediate care for injuries ranging from minor (cuts, scrapes) to major (broken bones, concussions, dislocations), ensuring proper first aid and assistance.
- Maintained a high level of vigilance and safety awareness in environments without cell reception, taking responsibility for the safety and well-being of participants.

SKILLS

- Certifications: National EMS Certification, AHA BLS, HIPAA, AWR-160, FEMA - 100, 200, 700, 800
- Software: Epic, Questa, Quartus Prime, Microsoft Office, Adobe, Zoho, Weebly, Square

Links to all certifications:

[NREMT EMS Certification](#)

[FEMA IS-100](#)

[FEMA IS-200](#)

[FEMA IS-700](#)

[FEMA IS-800](#)

[AWR-160 Certificate](#)

[First Responder Awareness \(FRA\)](#)

[First Responder Operations \(FRO\)](#)

[AHA BLS Certification](#)

Extra Forms that are not required:

[High School GED](#)

[Drivers License](#)

[Negative Tuberculosis Test](#)

[Negative Drug Test](#)

[Immunizations List](#)